

Join us in Montreal for



ADR Institute of Canada, Inc.
Institut d'Arbitrage et de
Médiation du Canada Inc.

ADRIC 2014

ANNUAL NATIONAL CONFERENCE

"ADR in the Making: New Code, New Culture"



Thursday October 23 - Friday October 24, 2014

Canada's premier ADR event!

*in partnership with Canadian Corporate Counsel Association and in
collaboration with International Chamber of Commerce Canada*

Partnerships and Collaboration

For the first time, ADRIC is working with the **Canadian Corporate Counsel Association ("CCCA")** to create one of the most unique special interest events you will ever attend. CCCA's input and attendance is a major contribution to this year's program. ADRIC is also collaborating with **International Chamber of Commerce, Canada ("ICC Canada")** to enhance the arbitration stream. All in all, over 40 stimulating sessions in four specialized streams - this will be the largest, most prestigious and most important ADR event of the year.

Who will attend

Our conference has become an event that is eagerly anticipated and extremely well attended by: leading ADR practitioners across Canada, senior government staff and officials specializing in conflict resolution, and corporations and organization that rely on ADR. This year, because of our partnership, we expect a great number of corporate counsel.

Our conference attracts ADR practitioners who specialize in areas such as international relations,

restorative justice, human rights, community, family, environmental, aboriginal, intellectual property, information technology, construction, international and domestic commercial activity and more. Attendance for previous years has been up to 450.

Where and when

This year's conference is scheduled for **Thursday and Friday, October 23-24, 2014 at the Montreal Hilton Bonaventure.**

Further information can be found at www.adrcanada.ca

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ADRIC 2014: ADR in the Making: New Code, New Culture

PRE-CONFERENCE Sessions: Wednesday October 22, 2014

Wednesday October 22, Pre-Conference Morning Workshop:

To be confirmed

Schedule:

8:00AM	Registration
	Continental Breakfast (<i>Salon Castillon</i>)
9:00	Start (<i>Room: Fontaine A</i>)
10:00 - 10:30	Refreshment Break & Networking (<i>Foyer</i>)
12:00PM	Finish

Wednesday October 22, Pre-Conference Afternoon Workshop:

PERSONAL BRANDING WORKSHOP: 'THE ART AND SCIENCE OF SELF-PROMOTION'

There is a wealth of customer loyalty research that exists. If consumer behaviour can be predicted, then there is no reason why in-house counsel and dispute resolution practitioners cannot benefit from this information.

One concept that has taken hold is "personal branding." Personal branding is not about creating an artificial image for the outside world. It is about understanding your own unique value proposition, and using that to influence clients and co-workers.



THIS PROGRAM CONTAINS 1.5 LSUC PROFESSIONALISM HOURS



In this interactive workshop, you will:

- Discover the importance of having a personal brand.
- Be guided through a fun and thought-provoking exercise to articulate your own unique value proposition.
- Learn to use your values as a compass to guide your career and make professional decisions.
- Walk away with "content" to build and promote your professional profile.

This workshop is being facilitated by Paulette Pommells, founder of Creative Choices™ for the 21st century lawyer. Paulette is a professional coach, who works with lawyers exclusively, and has a background in civil litigation and mediation.

For more information, see: www.paulettepommells.com

Schedule:

1:30PM	Registration
	Coffee (<i>Foyer, Fontaine A</i>)
2:00	Start
4:00 - 4:30	Refreshment Break & Networking (<i>Foyer</i>)
5:00PM	Finish

Thursday October 23 - Friday October 24, 2014

Special Luncheon Presentations:

Richard W. Pound, O.C., O.Q., Q.C., Ad. E., FCA, Stikeman Elliott

"Sports Arbitration: How it Works and Why it Works"

Arbitration in sports-related matters has proven to be effective across a broad range of issues, including governance, disciplinary and economic. Its structure, process and remedies may have application in other forms of ADR.



Lawrence Susskind, PhD, Consensus Building Institute, Inc.

"Judicial Dispute Resolution (JDR) and the Questions It Raises"



CPD accreditations pending from ALL Canadian Law Societies

Earn up to 33.5 ADRIC CEE points

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Breakout Sessions: Thursday October 23: Choose one session from each of the four concurrent streams per time period

9:15 - 10:30	Arbitration - 1 A - Fontaine C	Mediation - 2 A - Fontaine D	Family, Community, Skills - 3 A - Fontaine E	Special Interest - 4 A - Fontaine F
	Practical Issues in Domestic Commercial Arbitration Moderator: Stephen Antle , C.Arb, Borden Ladner Gervais, Charles-Olivier Bernard , VP Legal Affairs & Compliance Officer, Infrastructure Engineering, SNC Lavalin; Sven Diemann , Head of Legal, Codes and Standards, Bombardier Transportation; Barry Fisher , VP, General Counsel and Corporate Secretary, SAP Canada; Douglas I. D. McLean , Associate General Counsel & Director - Litigation, Arbitration & ADR, TransCanada PipeLines Limited Join four experienced Canadian in-house counsel to discuss the practical realities of commercial arbitration. What are its potential benefits? How can we actually realize them? Why do we sometimes not realize them? What are the key considerations in drafting arbitration agreements, appointing arbitration counsel and choosing arbitrators? In the actual conduct of arbitrations? ENGLISH WITH SI	Mediation Under the New Code of Civil Procedure Jean Marois , President - PRDSA (Professionnels en règlement des différends SA); Louis Marquis , Ph.D., Ad.E., Secretary General - École de technologie supérieure. From its very first articles, the new Code of Civil Procedure announces the innovative philosophy that underlies it. This philosophy is alternative dispute resolution (ADR). But what does that mean, exactly? Our two speakers will address the fundamental and practical aspects related to this subject. FRENCH WITH SI	Focus on Collaborative Law in Quebec and Canada TBA	The Transformative Approach to Mediation John Peter Weldon , C.Med, Professor of Mediation, Lawyer (Ret.) Conflict destabilizes parties' experience of self and other. They interact in ways more vulnerable and self-absorbed than previously. Interaction becomes destructive and dehumanizing. With the appropriate help, parties are capable of changing the quality of their interaction to reflect personal strength (empowerment shifts) and responsiveness (recognition shifts), creating a climate conducive to reaching coherent and lasting outcomes. BILINGUAL WITH SI
10:45 - 12:00	The New Arbitration Rules Angus Gunn , QC, Borden Ladner Gervais P. David McCutcheon , Dentons The new, revised ADIC Arbitration Rules are now available! The Rules have undergone their most comprehensive review since their inception and are now in force. Come and learn what's new in the revised Rules and how to take maximum advantage of them in your arbitrations. ENGLISH WITH SI	The Obligation to Consider Private Prevention and Resolution Processes in Québec's New Code of Civil Procedure Nathalie Croteau , Mediator, Arbitrator, Trainer; Evelyn Pedneault , Commission des droits de la personne et de la jeunesse; Marie-Claude Rigaud , Professor, Faculty of Law, Université de Montréal; Michel Robert , BCF, former Chief Justice of the Quebec Court of Appeal. What is the obligation to consider? What is its scope? Is there distinctions to vulnerable persons? How this obligation will be sanctioned? How does manifest itself this ethical duty to counsel? Interactive: we wish to discuss this new obligation with participants. FRENCH, BILINGUAL Q&A, WITH SI	Mediation in Corporate /Aboriginal Negotiations: Impact Benefit Agreements Moderator: Ian V.B. Johnson LLM, PhD, C.Med, Kykaik Inc; Timothy Librande , Barrister & Solicitor, Librande Law; Chris Rockingham , VP, Business & Exploration, AuRico Gold Inc; Nadir André , Borden Ladner Gervais. The cornerstone of the Canadian economy lies in its natural resources and the Canadian constitution protects the rights of Aboriginal peoples when those resources are being developed. Opportunities for conflict and partnership lie at the fulcrum of those interests. Mediation can help to build constructive partnerships and avoid crippling dissension. ENGLISH WITH SI	Confidentiality in Arbitration and Mediation: Does It Exist? How Can We Enforce It? Moderator: Jim McCartney , LLB, C.Arb, C.Med, McCartneyADR; David Bristow , QC, LSM, Mediation & Arbitration; Ron Dimock , FCI Arb, JAMS; Louise Novinger Grant , Burnet Duckworth & Palmer. Most mediating and arbitrating parties, and often their counsel, assume the proceedings are private and confidential. Recent events suggest the assumption may be wrong. Arbitration hearings open to the public! Mediation discussions disclosed in open court! This panel will discuss the law and practice in domestic and international contexts. The takeaway: how to achieve ADR privacy and confidentiality when you want it. ENGLISH WITH SI
12:00	The McGowan Luncheon - Westmount Room			
12:20	Presentation of the McGowan Awards of Excellence and Presentation of the Roger Fisher Award			
12:45	Luncheon Speaker: Richard W. Pound, O.C., O.Q., Q.C., Ad. E., FCA , Stikeman Elliott: "Sports Arbitration: How it Works and Why it Works" Paperless Conference: you are encouraged to bring your tablet / laptop /other device to access any handouts and presentations.			
1:30 - 2:45	Québec's New Arbitration Law Olivier Déprés , C.Med, C.Arb, Després Mediation & Arbitration Attendees will acquire in-depth knowledge of the new provisions pertaining to arbitration; understand the challenges raised by the current reform of the law of arbitration in Québec and learn to set the current reform of the law of arbitration du Québec in the broader framework of the UNCITRAL Model Law. FRENCH WITH SI	Arbitral Awards and Appeals: the SCC decision and more Moderator: Michael Schafner , Dentons; Earl A. Cherniak QC, Leners; Michael Feder , McCarthy Tetrault; ENGLISH WITH SI	Dealing With the Self Represented and the Unrepresented – Tips, Cautions and Best Practices Anne Gottlieb , Hons B.A., LL.B., LL.M.; Susan Gordon , Hearing Chair, Appeals Commission for Alberta Workers' Compensation, Chair, CBA National ADR Section (2014-2015) Learn to: maintain your neutrality in the face of an unrepresented party; explain to your own client that you aren't providing the 'other side' with legal advice; guide a self represented person through the process, while keeping to timelines and upholding the integrity of the process. ENGLISH WITH SI	ADR on the Olympic Stage Dick Pound , Stikeman Elliott; Marie-Claude Asselin , Sport Dispute Resolution Centre of Canada; Jean Beaulieu , Sport Administrator and Father of National Team Athlete. Panelists will discuss ways in which the sport system, both in Canada and internationally, has successfully adapted ADR processes to fit its own needs with regards to obtaining final resolutions under very strict time constraints. Hear it from the perspective of an arbitrator, a sport tribunal director, and a member of the sport community. BILINGUAL WITH SI
	King Solomon and "Splitting the Baby": Myth or Reality in Litigation and Arbitration? Christa Nicholson , Jensen Shawa Solomon Duguid Hawkes; Judges make tough win-lose decisions while arbitrators are more likely to find a middle-ground compromise and "split the baby." This presentation will address whether, based on the latest data, this statement is true and the implications it has for choosing between litigation and arbitration. ENGLISH WITH SI	Why and When to Go to Mediation or Arbitration Martin Sheehan , Fasken Martineau DuMoulin; Yves St-Arnaud , Bombardier; John Morello , VIA Rail Canada.	Elder Law and Mediation Marilyn Piccini Roy , TEP, Ad.E., Borden Ladner Gervais TBA	Conflict of Interest and Ethics TBA, Blake, Cassels & Graydon
2:45 - 4:00	King Solomon and "Splitting the Baby": Myth or Reality in Litigation and Arbitration? Christa Nicholson , Jensen Shawa Solomon Duguid Hawkes; Judges make tough win-lose decisions while arbitrators are more likely to find a middle-ground compromise and "split the baby." This presentation will address whether, based on the latest data, this statement is true and the implications it has for choosing between litigation and arbitration. ENGLISH WITH SI	Why and When to Go to Mediation or Arbitration Martin Sheehan , Fasken Martineau DuMoulin; Yves St-Arnaud , Bombardier; John Morello , VIA Rail Canada.	Elder Law and Mediation Marilyn Piccini Roy , TEP, Ad.E., Borden Ladner Gervais TBA	Conflict of Interest and Ethics TBA, Blake, Cassels & Graydon
4:00 - 4:15	Refreshment Break and Networking Opportunity			
4:15 - 5:30	The National Automobile Dealer Arbitration Program (NADAP) Moderator: David McCutcheon , C.Arb, Dentons; John Nichol , Ad. E. Clyde & Co; Lawrence G. Theall , Theall Group; Randy Pepper , Barrister, Mediator, Arbitrator. NADAP as a case study for how an industry based program can work, and the benefits it can provide to parties on all sides. Panel includes an arbitrator and counsel with significant experience working with the program. ENGLISH WITH SI	How to Succeed in Commercial Mediation and Get Back to Business TBA	New Aspects of Community Mediation Serge Charbonneau , Director, Regroupement des organismes de justice alternative du Québec; Stéphanie Fournier , médiatrice, formatrice et chargé de projet à Ressources alternatives Rive-Sud FRENCH WITH SI	The Use of ADR in Class Actions and Historical Perspective Norm Emblem , Dentons; Gordon Kaiser , Kaiser Arbitration; Robert W. Leurer , MLT LLP; Marie-Anaïs Sauvée , Sylvestre Fafard Painchaud. Discussion to include: the requirement in class proceedings legislation as part of the certification / authorization process for plans for the proceeding that set out workable methods of advancing the proceeding including elements of ADR (e.g. mediations, arbitrations); Designing a plan for a class proceeding incorporating ADR (plaintiff's perspective vs. defendant's perspective); Class Arbitrations - the US experience. ENGLISH/SI
5:30 - 6:30	ADRIC Cocktail Reception Salon Bonaventure (You will find two complimentary beverage tickets in your badge holder) Sponsored by Dentons			

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ADRIC 2014: ADR in the Making: New Code, New Culture

Agenda: Friday October 24

8:00 Registration & Continental Breakfast

8:30 Breakout session of your choice: Choose one session from each of the four concurrent streams per time period

Please note: All sessions, speakers and timing subject to change.

8:30 - 9:45	Arbitration - 1 F - Fontaine C TBA	Mediation - 2 F - Fontaine D Mediation in IP Issues Richard Levy De Grandpré Chait; Charles Kent, IP Mediate; Francois Guay, Smart & Biggar/Fetherstonhaugh While litigation can resolve a dispute between owners and licensees of patents and copyrights, the process can tear their relationship to shreds. A skilled mediator can nudge the parties towards a settlement which leaves the relationship intact and enhanced. The panelists also discuss why trademark disputes are especially fertile ground for mediation.	Family, Community, Skills - 3 F - Fontaine E How Does ADR/Mediation Work in Diverse and Pluralistic Societies? Moderator: Emilia Péch, Government of Canada, Dept. of Justice; Oscar Gasana, Government of Canada, Employment and Social Development; Karim R. Sunderji, Chairman, Aga Khan Ismaili National Conciliation and Arbitration Board for Canada; Pascal Mutombo, Chargé de cours à l'université de Sherbrooke, Médiateur expert à la Commission des droits de la personne et des droits de la jeunesse The panelists will discuss their approaches in mediation to resolving disputes where cultural differences between the parties are often at the conflict's roots, and addressing diversity issues has been critical to resolving the conflict. Experiences discussed will include reference to commercial, family, and human rights matters. BILINGUAL WITH SI	Special Interest - 4 F - Fontaine F Successful Mediation in Dealing with a Complaint of Psychological Harassment Ghislain Labelle, M.P.s., CHRP, CSP, Speaker, Author, Organizational Psychologist Mediation in the handling of a complaint of psychological harassment is less expensive than an investigation and will help restore a climate of collaboration. How to involve the parties and make a success of your mediation? Ms. Labelle will present her proposed steps of the mediation process. FRENCH, Q&A BILINGUAL, SI
9:45-10:00 Refreshment Break and Networking Opportunity				
10:00 - 11:15	- 1 G - Fontaine C International Arbitration: Pre-Arbitration Considerations Moderator: Louise Barrington, Independent Arbitrator, Hong Kong, Toronto, Paris; Stephanie Cohen, Independent Arbitrator, New York; Kiera Gans, DLA Piper, New York; Barry Leon, Perley-Robertson, Hill & McDougall, Ottawa; Hugh Meighen Freshfields Bruckhaus Deringer London The flexibility of the arbitration procedure can be a strategic advantage for the well-advised party, or an unexpected peril for the unwary. The character and quality of the arbitration is often established long before the constitution of the tribunal. And what happens if you need emergency relief before the tribunal is in place? Sophisticated parties will consider these questions long before any dispute is on the horizon! ENGLISH WITH SI	- 2 G - Fontaine D Mandatory Mediation: Is it Really Working? TBA	- 3 G - Fontaine E Restorative Additions to Your Practice Rita Czarny, C.Med, Restorative Practitioner; Bunny Macfarlane, C.Med, Restorative Practitioner. As an ADR Practitioner you may encounter issues that go beyond 'mediation'. These issues may include harassment in the workplace, abuse in the home, bullying in schools, or broken relationships. Discover what restorative practices are available along with an illustration of what a restorative circle looks and feels like. ENGLISH WITH SI	- 4 G - Fontaine F Mediation And Communication Skills: Prevent or Resolve Difficult Situations Hélène Rouleau, Accredited Mediator, Facilitator, Trainer Communication skills may be used both as a prevention tool and as conflict resolution tool. This session will address interests, underlying issues and impact of the dispute on the parties involved and explore communication concepts and strategies to prevent or resolve difficult situations, in and out of mediation. FRENCH, Q&A BILINGUAL, SI
11:15 - 12:30	- 1 H - Fontaine C International Arbitration: Evidence Moderator: Thomas G. Heintzman, OC, QC, Arbitration Place and McCarthy Tétrault, Toronto; J. Brian Casey, B.Eng., JD, LL.M., FCI Arb, Bay Street Chambers, Toronto; Troy Harris, FCI Arb, Miller Canfield, Detroit; Erin Miller Rankin, Freshfields Bruckhaus Deringer, Dubai; Neal Mizrahi, CPA, CA, CBV, FTI Consulting, Toronto.	- 2 H - Fontaine D Top 10 (and more!) issues in Drafting ADR Clauses and Agreements Lev Alexeev, Stikeman Elliott TBA	- 3 H - Fontaine E Non-Verbal Communication TBA	- 4 H - Fontaine F Overcoming Impasses in Mediation Serge Roy, Director, Dispute Resolution Services, Public Service Staffing Tribunal, Ottawa, Canada. Through a presentation and questions from participants (at the beginning of the workshop or during the presentation) and open discussion, participants will have the opportunity to deepen their knowledge about the challenges and characteristics of deadlocks in mediation. FRENCH, Q&A BILINGUAL, SI
12:30 Buffet Lunch Westmount Room				
12:45 Luncheon Speaker: Lawrence Susskind, PhD: "Judicial Dispute Resolution (JDR) and the Questions It Raises"				
1:40 Concurrent Afternoon Sessions: Choose one session from each of the four concurrent streams				
1:40 - 2:50	- 1 I - Fontaine C International Arbitration: Enforcement (ICC session) John Terry, Torys; Christina Doria, Baker McKenzie TBA ENGLISH WITH SI	- 2 I - Fontaine D Mock "Fishbowl" Mediation: Key Factors in a Successful Mediation Jean-François Roberge, Associate Professor, Director of ADR Programs	- 3 I - Fontaine E Non-Violent Communication Céline Vallières, Lawyer, Mediator This communication approach aims to bring benevolence and authenticity to the foreground while calming feelings of fear and anger. With the four points of reference as a guideline, the mediator can help the parties to integrate this model into their exchange to facilitate collaboration. FRENCH WITH SI	- 4 I - Fontaine F Combining Mediation and Training to Prevent and Resolve Disputes in Large Organizations Jacques Lalanne, M.A., Médiation solutions; Joëlle Thibault, LLL D.E.A., PhD Working as both trainer and mediator in large companies, we have achieved remarkable results: total elimination of disputes in a factory of 350 employees, 95% faster resolution of formal notices to customers, 80% reduction in the cost of litigation.
2:50 - 4:05	- 1 J - Fontaine C Injunctions and Other Interim Remedies in Arbitration Moderator: Mary Paterson, Osler, Hoskin & Harcourt; Mary Jane Stitt, FCI Arb, Mary Jane Stitt Professional Corporation; Dimitri Maniatis, Langlois Kronström Desjardins When can arbitrators grant interim relief or injunctions? When can they do so ex parte? Should you ask for interim relief from the arbitrator or the court? How do you get the assistance of an emergency arbitrator? When do courts enforce awards granting interim relief or injunctions? How can you draft the arbitration clause to reduce procedural issues surrounding interim relief? What ethical issues do arbitrators consider when faced with a request for interim relief? ENGLISH WITH SI	- 2 J - Fontaine D Construction: Effective Contractual DR Clauses TBA	- 3 J - Fontaine E ADRIO Internship Pilot Programme Moderator: Mary Satterfield, Satterfield Settlements Inc; Margot Hallman, Hallman, Paul Dispute Resolution Services; Mary Anne Harnick, Executive Director, ADR Institute of Ontario ADRIO's Internship Program is designed to fill the gap between formal mediation training and working as a mediator. Learn how the program is structured, what is required of supervisors and interns, the challenges expected, the program's role in meeting ADRIC standards, how the program can be set up and the staff time required. ENGLISH WITH SI	- 4 J - Fontaine F Managing Conflict in Organisations Andrew Butt, C.Med, TRIAD Conflict Management and Consulting; Scott Siemens, C.Med, Government of Canada, Dept. of Justice; Chuck Smith, Q.Med, Syncrude Canada ENGLISH WITH SI
<div>~ Notice ~</div> <div>Paperless Conference: you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.</div>				
- K - Fontaine F				
4:05 - 4:30 ADRIC Plenary and Refreshments: Conference Wrap-Up				
4:30pm: ADRIC Conference concludes. Thank you for attending, see you next year!				



ADRIC 2014

"ADR in the Making: New Code, New Culture"

October 22-24, 2014 - Montreal, Canada

Members registration link: [Member Portal](#)

Non-Members: [Registration Link](#)

405-234 Eglinton Ave. E., Toronto, ON M4P 1K5

Tel: 416-487-4733 / 1-877-475-4353 Fax: 416-487-4429

If registering via this form, please send to:

morgan@adrcanada.ca / Fax: 416-487-4429

Book your Accommodations:

Hilton Montréal Bonaventure - 900, de La Gauchetière Ouest,
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ADRIC has negotiated a block of rooms at a special rate of \$195
CAD/night (plus taxes) for October 18, 2014 - October 28, 2014.

The special room rate will be available until September 21, 2014 or
until the rooms are sold-out, whichever comes first.

Reserve yours today via [this link](#) or you may coordinate your flight
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Ends Sept 21!

Registration Rates		Pre-Conference - Circle one:	Regular Rate	EARLY BIRD Rate if paid registration received by Sept 21 Save at least 10%	Qty	Total
Early Bird Price only if registration received by September 21. No exceptions.						
Registration closes October 16, 24:00						
Conference Oct 23-24	Members: ADRIC, CCCA and ICC		\$ 650.00	585.00		
	Non Members		\$ 750.00	675.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 495.00	445.00		
Pre-Conference and Conference Oct 22, 23, 24	Members: ADRIC, CCCA and ICC	Morning or Afternoon Pre- Conference Workshop	\$1,095.00	985.00		
	Non Members		\$1,295.00	1165.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 875.00	785.00		
Pre-Conference and Thursday only October 22-23	Members: ADRIC, CCCA and ICC	Morning or Afternoon Pre- Conference Workshop	\$ 850.00	765.00		
	Non Members		\$1,025.00	920.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 655.00	540.00		
Pre-Conference and Friday only October 22 & 24	Members: ADRIC, CCCA and ICC	Morning or Afternoon Pre- Conference Workshop	\$ 830.00	747.00		
	Non Members		\$1,000.00	900.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 640.00	575.00		
Pre-Conference Session Wednesday October 22	Members: ADRIC, CCCA and ICC	Morning or Afternoon Pre- Conference Workshop	\$ 495.00	445.00		
	Non Members		\$ 595.00	535.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 395.00	355.00		
Thursday October 23	ADR Institute of Canada and CCCA Members' Rate		\$ 375.00	335.00		
	Non Members		\$ 450.00	405.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 280.00	250.00		
Friday October 24	Members: ADRIC, CCCA and ICC		\$ 350.00	315.00		
	Non Members		\$ 425.00	380.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$ 260.00	230.00		
Cocktail Reception attendance only (October 23, 5:30pm) If you are registering for the full conference or for Thursday only, this is included.						
CANCELLATION POLICY: If you are unable to attend, your registration is fully transferable to another person in your organization. If you must cancel, notice must be received in writing. All refund requests received on or prior to October 12, 2014 will receive a refund less a 20% administrative fee; those received on or after October 13 will receive a refund less 50%. No refunds after October 20, 2014. Please note: All sessions, speakers and timing subject to change.			GST registration #125294660 ADD 9.975% QST and		Total	

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